

Minutes of the Meeting on Integration of Line Departments Services with GSWS Portal conducted by the Principal Secretary to Govt., on 12.02.2021

Chaired by Sri Ajay Jain, IAS, Principal Secretary to Government GVWV & VSWS Department.

Present:

1. Smt. M. Vijaya Suneetha, IAS Joint Secretary(vigilance) & PD CMRO
2. B. Ramesh Babu, State Coordinator, GVWV&VSWS Department
3. R. Somannarayana, ADC (Urban), GVWV&VSWS Department
4. Y V S Surayanarayana , ADC (Digital Services), GVWV&VSWS Department
5. N S Sai Baba, State Technical Director, NIC
6. M/s. TCS Team (Ravi & Team)
7. M/s. PwC Team (Mayur, Shreya)
8. B Harshavardhan, Project Engineer, CCLA
9. P. Venkat Reddy, PM, GVWV&VSWS Department.
10. D. Sudhakar, Director, Pensions, SERP
11. D SRS Murthy, Project Manager, SERP
12. A Srinivas Rao, Deputy Director, Civil Supplies Department
13. YVVN Prasad, State Program Coordinator, PR&RD Department
14. A Rajesh, Project Coordinator, AP Online

The Principal Secretary to Government GVWV & VSWS Department has conducted reviewed meeting on integration of Line Departments Services with GSWS portal on 12.02.2021 with the Departmental Representatives and IT vendors of Revenue, Civil Supplies, PR & RD and SERP. The Principal Secretary reviewed the existing Architecture, workflows, SLAs and SUB SLAs for delivery of services to the citizens in a seamless way. After detailed discussions and deliberations he has issued following instructions.

- It is observed Revenue services are delivering through Meeseva platform without capturing Sub SLAs. In Meeseva Portal they are capturing only application and no workflows were prescribed. It is suggested to shift all the Revenue services to GSWS Portal duly prescribing workflows, SLA & Sub SLAs. The Revenue Department is requested to extend cooperation to the TCS MSP of GVWV&VSWS Department.

Action:

• **(Revenue Dept.)**

- After shifting of Revenue services to the GSWS Portal the AP Online /TCS is requested to create logins to VRO, RI, Deputy Tahsildar and Tahsildar in GSWS Portal duly allowing Meeseva people also enter into GSWS Portal.

Action:

• **(AP online)**

- At present the citizens are applying Caste certificates again and again as some of the institutions are insisting caste certificates with latest dates. The Revenue Department is requested to examine issue of Caste certificates based on the

existing data with out any delay in a citizen friendly way and without giving any scope for legal complications. Further the Revenue Department may guide the TCS to incorporate necessary modifications in the Software.

- **(Revenue Dept.)** **Action:**

- AP Online /TCS is requested to enable logins to MPDOs also in GSWS Portal for approval of Pensions and share the data to SERP for further action.

- **(AP Online / TCS/ SERP)** **Action: (AP**

- Regarding Rice Cards the data may be shifted to GSWS Portal from SPANDANA portal duly removing loops and fixing Sub SLA workflows.

- **(Civil Supplies Dept.)** **Action: (Civil**

- The PR&RD Department is requested to workout SLA & Sub SLAs for the services delivering by them and NIC is requested to extend necessary cooperation.

- **(PR&RD Dept.)** **Action:**

- Revenue, Civil Supplies, PR&RD and SERP are requested to nominate one dedicated person for sharing of knowledge and information to the TCS for real time integration of services delivery through GSWS Portal.

- **(SERP)** **Action: (Revenue, Civil Supplies, PR&RD,**

The Principal Secretary, GVWV&VSWS Department has requested all the Departments to cooperate for integration of services on the GVWV&VSWS Department platform with the services provider M/s. Tata Consultancy Services, New Delhi. It is decided the next meeting held on 19.02.2021 at 10.30 AM and requested all the participants to attend the meeting with considerable progress.

Ajay Jain I A S

Principal Secretary to Government
GVWV&VSWS Department

To
All the concerned.
Copy to the Director, GVWV&VSWS Department.