

**Minutes of the GVWV & VSWS Department Meeting conducted by
the Principal Secretary to Government on 11.02.2021**

**Chaired by Sri Ajay Jain, IAS, Principal Secretary to Government GVWV & VSWS
Department.**

Present:

1. Dr. Narayan Bharat Gupta, IAS, Director GVWV &VSWS Department
2. The Officers & Staff of GVWV &VSWS Department & ESD Department
3. M/s. KPMG Team (Prasad, Sheetal, Debajyoti, Siddartha, Yashwanth, Himalay)
4. M/s. TCS Team (Ravi, Vijay)
5. M/s. PwC Team (Mayur, Shreya)
6. M/s. AP Online Representative (Ratna Kishore)
7. RTGS Representatives (Venkat & Suresh)

The Principal Secretary to Government GVWV &VSWS Department has reviewed the IT Architecture and explained the requirements for effective delivery of services to the citizens in a sustainable manner. Further he reviewed with all internal and external stakeholders of the Department to sort out issues pertaining to data integration, and Sub-SLAs and data updation through co-ordination between other Departments. After detailed discussions and deliberations he has issued following instructions.

- There is no data synchronization between Departments. The current system design does not capture Sub-SLAs accurately, since Departments are only maintaining the latest status and timestamp, but not the historical timestamps. Therefore, there is a need to understand the latest mechanism being followed by them. Post understanding, the mechanism needs to be reconciled and updated.
 - **Action: (TCS, PWC& RTGS)**
- The TCS may interact with other departments like Revenue, Energy, Civil Supplies, PR&RD, Police, Health, Labour, Industries, Animal Husbandry and Skill Development, MA&UD, Agriculture for understanding Departmental IT flows and data synchronization.
 - **Action: (TCS)**
- TCS identified Top 25 services of Line Departments which may be revisited based on the necessity and complication in getting of those services by the citizen duly avoiding the services offered across the counter.
 - **Action: (TCS)**
- In the 1st phase TCS have to complete integration of following 6 Departmental services:
 1. Revenue 2. PR&RD 3.MA&UD 4. Civil Supplies 5. Energy 6. Agriculture &

Allied Departments.

Action: (TCS)

- TCS made request for one domain person and one IT person from each department and one person from GVWV&VSWs Department for official communication/coordination between TCS and other departments. In this regard Mr. Somannarayana (Additional Commissioner (Urban) GVWV&VSWs Department and Mr. Mayur from PWC are directed to extend support and coordinate with other Departments duly utilizing the services of Mr. Pulla Reddy, Peshi of the Secretary to CM. The interactions with other Departments shall be started from 15th February 2021 onwards and requested to create WhatsApp group with domain and IT persons of line Departments and Stake Holders.

•

Action: (ADC (Urban), Mayur,

PWC)

- It is agreed to provide one meeting room with necessary furniture and projector in 3rd floor for utilizing TCS team.

•

Action: (PM (IT) & DEE,

APSHCL)

- The RTGS representatives are requested to extend support to the TCS duly defining roles for themselves.

•

Action (Venkat &

Suresh)

- TCS is requested to short list the services in consultation with various Departments and migrate the services in a phased manner in GSWS portal for delivering of services in a seamless way duly meeting Sub-SLAs and ensure no Data Analytics issues.

•

Action:

(TCS)

•

- As of today, KTs are ongoing from AP Online to TCS, once the services list is fixed, TCS would spend two days for understanding them, post which resources would be deployed and timelines would be established.

•

Action: (TCS)

- A new, improved and lighter system was proposed, where components from the old system would be re-used duly utilizing existing architecture. Better technology would be used to make it lighter while re-designing the existing Architecture.

•

Action: (TCS)

It is decided to conduct meeting with line Departments for understanding their existing Architecture, No. of Services delivering, SLA & Sub SLAs etc.,

Ajay Jain I A S

Principal Secretary to Government
GVWV&VSWs Department

To
All the concerned.
Copy to the Director, GVWV&VSWs Department.