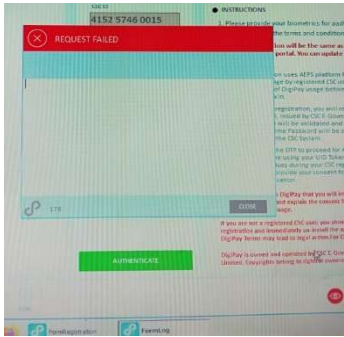
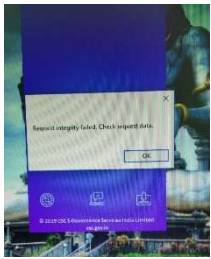
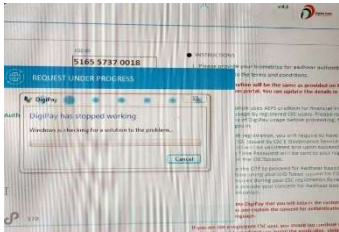
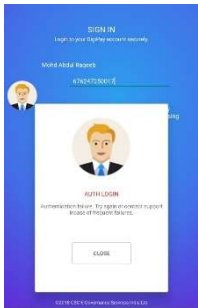
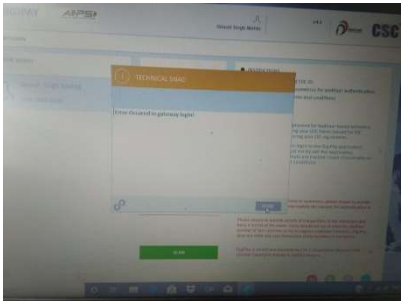


## DIGIPAY ERRORS & SOLUTIONS

<b>ERROR</b>	<b>SOLUTION</b>
 <p style="color: red; font-weight: bold; font-size: 1.2em;">REQUEST FAILED</p>	<p style="font-weight: bold; font-size: 1.2em;">New RD Drivers Should be Installed</p>
 <p style="color: red; font-weight: bold; font-size: 1.2em;">Request integrity failed</p>	<ol style="list-style-type: none"> <li>1. Copy <b>CSC e-governance India folder</b> in the C-drive to a different Drive</li> <li>2. Delete the <b>CSC e-governance India folder in the C-drive</b></li> <li>3. Restart the System and install the latest Digipay version Digipay 4.1.</li> </ol>
 <p style="color: red; font-weight: bold; font-size: 1.2em;">Has Digipay Stopped working</p>	<p>This error is due to in-sufficient system resources.</p> <ol style="list-style-type: none"> <li>1. Please clear all the temporary files and Try again (or)</li> <li>2. Update OS</li> <li>3. Otherwise try in a different system</li> </ol>
 <p style="color: red; font-weight: bold; font-size: 1.2em;">Authentication Failed</p>	<p>This is UIDAI Biometrics Error</p> <ol style="list-style-type: none"> <li>1. Try after installing New RD Drivers</li> <li>2. If still not resolved, then VLE have to update the biometrics in Aadhaar</li> </ol>
 <p style="color: red; font-weight: bold; font-size: 1.2em;">Technical Snag error &amp; Unable to find CSC ID And for the Pay-out issues</p>	<p style="text-align: center; font-weight: bold; font-size: 1.2em;">VLE have to update his POI/POA and Bank account details @</p> <p style="text-align: center;"><a href="https://register.csc.gov.in/">https://register.csc.gov.in/</a></p>